

## Migrate configuration data between BMC and ServiceNow seamlessly

Automatically build a single service model in your ServiceNow instance from queried BMC Discovery data for improved incident resolution, reliable change management and accurate asset monitoring.

When looking for the right solution to effectively manage and enable faster, more reliable IT service processes you want to evaluate best-of-breed solutions along with your existing investments. Two contenders to consider are, BMC and ServiceNow, both named top two leaders in Gartner's recent Magic Quadrant for IT Service Management (ITSM) tools. Figuring out how to leverage these two powerhouses to work in your favor just got easier.

Tech Data helps you combine the effectiveness of BMC Discovery with the impeccable service awareness of ServiceNow platform. Our Seamless Data Pump™ takes the guess work out of data migration by using direct endpoint API access and multithreaded technology to synchronize Configuration Items (CIs), CI attributes and relationships between the BMC Discovery appliance and the ServiceNow CMDB systems. This integration allows for application models to be available in both platforms for greater visibility and management of your configuration data.

### Seamless Data Pump Processing Engine Advanced Features

- Complete set of out-of-box maps to move CIs, CI attributes and relationship data directly to ServiceNow instance with “instant-on” capability
- BMC Discovery Direct REST API Access no longer requires a BMC Atrium CDMB to leverage BMC Discovery Direct data within your ServiceNow Instance
- Out-of-Box maps for all BMC Discovery data classes and relationships
- Point and click map modification for future customer needs
- Delta vs full load capabilities
- Compliant with ServiceNow best practices including import set, transform maps, and target tables

### Installation Requirements

BMC Discovery 11.1.02 or higher

ServiceNow Geneva / Helsinki release or higher

