

Minimize Complexity of CMDB Configuration Management with Seamless Data Pump[™]

Build and maintain your CMDB using existing and already discovered repositories of data for a unified service model that provides one source of the truth among disparate data sources.

“ You don’t need to be a developer to understand this product, the Data Pump is easy to install, use and is very intuitive to the specific integration we needed. ”

- Senior VP Information Technology, Leading Finance Firm

Configuration management databases (CMDBs) are designed to bring a cohesive foundation to support and unify a wide range of IT infrastructure library (ITIL) processes and IT tasks, including compliance services, governance, self-service provisioning, service desk, change management and IT infrastructure optimization. Configuration management databases and configuration management systems (CMS) have the potential to help companies build service models, track asset management and perform compliant change and incident processes. However, many companies encounter deployment issues and foundational hurdles in trying to effectively load and normalize data from multiple management data repositories into their CMDB.

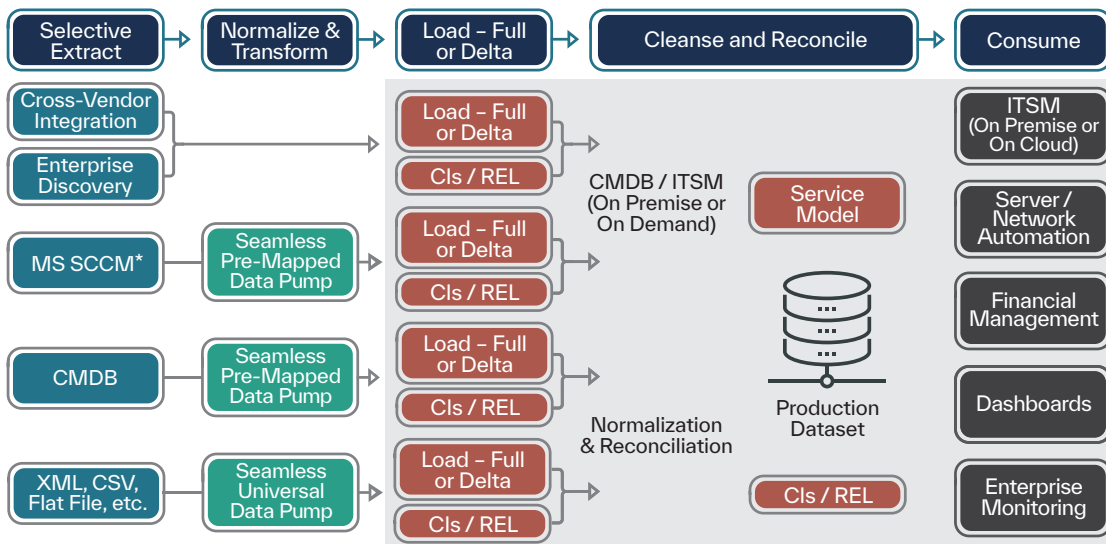
TD SYNnex’s Seamless Data Pump automatically populates, relates, synchronizes, maintains and reports on high volumes of data from various enterprise management tools with your configuration management databases and configuration management systems to create an easy-to-use service model, customized to your environment.

Out-of-the-box customizable solution that delivers immediate value

Reduce your time-to-value of IT operations and DevOps projects while enabling IT service management (ITSM) and ITIL processes. TD SYNnex can help shorten your CMDB build to a week and provide the tools and resources to maintain it without adding headcount, which saves time and money. After installation and deployment, the Seamless Data Pump takes just 45 minutes to show results and value.

If needed, professional services available from TD SYNnex allows you to customize your data pump solution with advanced consulting for connector installation and configuration, CMDB cleanup, health checks, training and maintenance.

Seamless Data Pump Example Source Configuration



Integrate disparate repositories of data for a single and consolidated view of your high-quality data, allowing you to make better and more informed business decisions. Transform your CMDB using your existing assets and best-of-breed solutions.

SEAMLESS DATA PUMP COMPATIBILITY

| | |
|-------------------------|--|
| BMC Helix | BMC Helix CMDB BMC Helix ITSM BMC Helix Discovery Remedy OnDemand Discovery (REST-enabled) |
| CA Technologies | Computer Associates CMDB |
| Cisco | Cisco Prime Infrastructure |
| IBM | Tivoli Application Dependency Discovery Manager (TADDM) IBM BigFix Lightweight Directory Access Protocol (LDAP) - IP Addr Mgmt |
| IP Address Mgmt. | Active Directory |
| Microsoft | System Center Configuration Manager (SCCM) System Center Operations Manager (OpsMgr) |
| Micro Focus | Server Automation (SA) Business Service Automation Essentials (BSAE for SA/NA) Storage Essentials (SE) uCMDB |
| NetApp | NetApp SANscreen NetApp OSI |
| ServiceNow | ServiceNow CMDB |
| Universal | Don't see a vendor or solution listed as part of your environment? Use our Universal Data Pump to connect any source system with any target system for a easy off-the-shelf ETL-based integration solution. Flat file, CSV, XLS, XML, REST EIE/AIE 3rd party database, ODBC / JDBC Foundation Data |
| VMware | VM Management (VMware ESX, vCenter Server) vCloud Director (vCD) |

Simplify, integrate and automate with the Seamless Data Pump

- **Universal compatibility**—Easy implementation of the Seamless Data Pump to any data source within your existing environment to best utilize your existing assets.
- **Easy to use and understand**—Requires no expensive technical resources to operate, customize or manage. Tech Data handles updates and services that support end-to-end IT service automation so there is no need to learn new code.
- **Universal compatibility**—Easy implementation of the Seamless Data Pump to any data source within your existing environment to best utilize your existing assets.
- **Cloud computing support**—Connectors run real-time inventory asset updates that are used for charge back and inventory accounting in and across multiple cloud services.
- **Increase efficiency and accuracy**—Reduce or eliminate redundant and duplicate data in your CMDB using normalization and enhancement processes regardless of disparate IT assets.
- **Software license management**—Consolidated viewing of installed software lets you inventory and track asset usage using a defined process and automated workflow enabled by a centralized data model.



The other options we tried could not operate in our highly secure environment and could also not handle the volume of data we have - the Seamless Data Pump handles both these issues without any customization needed.



– Senior VP Information Technology,
Leading Finance Firm

Seamless Data Pump's unified service model gets you cloud-ready

With a seamless integration, you will be able to accurately deploy applications and services to the appropriate devices at the right time, every time, for consistent cloud lifecycle management. By using a single service model shared across your IT environment, you can power provisioning and compliance, change drift tracking in a cloud and identify data center capacity to support provisioning. Service model unification allows you to confidently transition to the cloud with a consistent, repeatable and reliable environment.

Global coverage and support

TD SYNEX can help adapt or even transform your business to practically and purposefully optimize your technology investments and extend your business capabilities. Let us help simplify your IT environment while accelerating value realization. We provide 360 degree coverage across your entire technology lifecycle, supporting you at every stage and working with you to provide the right solutions for the best possible business outcomes.

For more information, contact our team today: CnA_Solutions@techdata.com